

TO: Richard Collier, Esquire  
Tennessee Regulatory Authority  
Nashville, TN.

RECEIVED

JUL 31 2003

Facsimile: (615 741-5015

TN REGULATORY AUTHORITY  
GENERAL COUNSEL'S OFFICE

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T.R.A. DOCKET ROOM

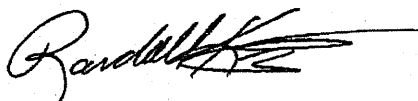
Guy Hicks  
Bellsouth Telecommunications  
Nashville, TN.

Facsimile: (615) 214-7406

Subject: Response regarding Docket No. 03-00435

Attached is a fax copy of my response. Due to the short turnaround I am faxing this to  
comply with the deadline. A hard copy will follow.

Thank you for your consideration in this matter in advance.



Randall Kizer

July 30, 2003

Mr. Richard Collier, Esquire  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN. 37243

*Re: Response to Bellsouth's position regarding the grandfathering of telephone number (865) 213-6381 for Randall Kizer Docket No. 03-00435.*

Dear Mr. Collier:

I am in receipt of BellSouth's response dated July 21, 2003. It appears that we are in the same position as we were during the time frame that Ms. Curran of your office, me and BellSouth attempted to resolve this issue in the spring and summer. As I have stated many times over, I am not disputing and have never disputed to which county my taxes are paid. However; I have tried to convey the ambiguity of the county jurisdictional lines in the area where my home is located. I pay McMinn taxes; have Sweetwater (Monroe County mail) Sweetwater utilities so forth and so on as do many of the other residents with (865) 213 exchange. As I previously stated, and identified in previous documentation, part of my property is within Loudon County, however due to the way the farms lie the Loudon County Tax Assessor informed us that the decision was made long ago that the Kizer farm would pay taxes to McMinn and the Montooth farm to Loudon. An aerial photograph that has been submitted to you in the past will identify how confusing and convoluted this situation is. I am simply asking for relieve in this situation because this was all done without me asking for it making me a victim in this situation of Big company against little taxpayer.

BellSouth in spring stated that if Loudon County agreed to provide 911 service that would be sufficient. We coordinated with Loudon County 911 who agreed and Loudon County submitted the forms to BellSouth to make the change. BellSouth then contacted McMinn County and informed them of the request. During a conference call with TRA, BellSouth, Loudon and McMinn County, Loudon County agreed to service my residence due to its location and because it showed up in their ORTHO mapping system. I was given the choice during the call as to who I wanted for 911. My response was 911 did not make any difference all I wanted was my telephone number. For convenience, and convenience only, my 911 routing remained with McMinn.

I have supplied everything to TRA and BellSouth. Each time BellSouth would ask for something it was provided but yet the problem remained. **However; BellSouth has not responded to how Sweetwater Hospital, located in Monroe County Tennessee, who does not have boundary issues with Loudon County is maintaining approximately 100 (865) 213 exchanges. This contradicts Bellsouth's position that the county lines are the steadfast rule for (865) 213 exchanges.**

Gentlemen, this is a simple issue that has taken large amounts of time and resources to attempt to resolve. I respectfully request that my number be grandfathered based on the fact that the changes were unsolicited and due to confusion as to the proximity of my home in relation to the county line and the West Sweetwater exchange. I think it is the right thing to do based on the situation and the facts of the case. In addition, my number of (865) 213-6381 is and continues to be distributed throughout the country in business directories and with law enforcement personnel due to my profession. Changing it has and would continue to cause monetary loss and financial harm.

Again, I request that my number be changed back to (865) 213-6381. I have provided the documentation in the past that Loudon County submitted for the change in 911 services. In addition Ms. Gene Curran of your office participated in the conference call when the 911 representatives discussed this situation. Again my property is identified on the Loudon County property assessor's ORTHO map, copy previously provided; the county lines go back and forth in this community and are very confusing. During the conference call Mr. Roddy, Loudon County 911 said that the beginning of my driveway was in Loudon County. See photo previously provided. In addition the Loudon County Agriculture Extension Service services my farm again showing my connection with the services of Loudon County. The Loudon County road crew mows the ditches in front of my residence and driveway and uses it as the turn around point. Again, showing my relationship with Loudon County.

I stand ready to provide to you any additional information you feel is appropriate to assist you in making your decision.

Very truly yours,

Randall Kizer